

Hello and welcome to HealthPartners!



We're so excited to have you. You and your family can count on us at every step.

We're HealthPartners, your health insurance plan, and we've got you covered. Here's some helpful information about being a HealthPartners member.

Here for you at every step

To get care before you have your Member ID card, follow the steps below.

Care at a doctor's office

1. Call Member Services to get your Member ID number at **952-883-5000** or **800-883-2177**. Your group number is **36663**.
2. When you check in at your doctor's office, let them know you're a new HealthPartners member. You haven't gotten your ID card yet. Give them the number Member Services gave you.
3. If Member Services couldn't give you an ID number, tell the clinic your plan is through **Phase Electric Inc.** It's effective on June 1st, 2020.

All other services

1. Pay the full amount when you get the service.
2. Save your receipt. The receipt should list the services provided, date and amount paid.
3. Send the receipt to the address below. You'll be reimbursed for eligible expenses based on your benefits.

Send to:

Pharmacy
HealthPartners
Attn: Pharmacy Administration
P.O. Box 1309
Minneapolis, MN 55440-1309

Any other services

HealthPartners
Attn: Claims Administration
P.O. Box 1289
Minneapolis, MN 55440-1289

What's next?

Watch for your Member ID card in the mail. If you have any questions (big or small), we're here to help. Save this number in your phone: **952-883-5000** or **800-883-2177**. Member Services is ready to help Monday through Friday, 7 a.m. to 7 p.m. CST.

